

## TENDER DATA

<b>Project title:</b>	<b>Appointment of Service Provider(s) into a Framework Agreement for the Repairs, Maintenance and Technical Support for Standby Generators and Control Panels at Various Sentech Transmitter Sites, on an “As and When Required” basis for the Period of three (3) years</b>
<b>Bid no:</b>	<b>SENT/005/2026-27</b>

### 1 **BACKGROUND**

1.1 Sentech SOC Ltd (“Sentech”) is a Schedule 3B State-Owned Company in terms of the Public Finance Management Act 1 of 1999 (PFMA) and is the largest broadcasting signal distributor in South Africa.

1.2 Sentech is a licensed Electronic Communications Network Service provider and operates satellite, television, radio, broadband and digital infrastructure networks.

1.3 Sentech currently operates various telecommunication networks for Satellite, Television, Radio, Internet and more. As such, Sentech is a global enabler of broadcasting and digital content IT delivery.

SENTECH seeks to appoint Service Provider(s) to a Framework Agreement for the provision of repairs, maintenance, and technical support services for standby generators and control panels across various Sentech transmitter sites, on an ‘as and when required’ basis, for a period of three (3) years.

Provision of back-up power at Sentech Transmitter sites is critical in achieving the SLAs Sentech has with customers. It is evident that incoming mains disruption and standby generator failures are the main and common contributors to Sentech not meeting the SLA and ultimately paying penalties. One of Sentech KPI’s is ensuring that the weighted average of 99.8% service availability is met. To achieve this KPI, the Operations Division needs to ensure that mitigation measures are put in place in the case of catastrophic failures where backup power systems fail during incoming mains failure and/or load shedding, this may lead to site complete shutdown all services being affected. Such measures include appointment of service providers that can assist with repairs of current SENTECH standby plants within reasonable and stipulated turnaround time. This catastrophic failure can happen at any site, any Province and on any given day (including weekends and holidays) at any given time for unknown periods depending on the cause of failure.

While Sentech intends to appoint service provider(s) under Framework Agreement(s), it is imperative to state that Sentech promises no quantum of work to any successful bidder. Successful bidders will be allocated work on rotational basis with occasional Request for Quotations (RFQ). This will be on an as-and-when required basis.

#### **The bid evaluation process will be divided into two stages:**

**Stage 1:** Bidders will be evaluated on Technical Capability/Competency/Experience and Qualifications through the Mandatory and Functional criteria. Bidders who are successful at this stage will proceed to the next stage.

**Stage 2:** Price negotiation of all fixed costs such as man-hours and kilometre rate, where Sentech and bidders who were successful on stage 1 will negotiate for possible fixed costs.

**Bidders are required to specify their preferred provinces based on current operational capacity. These preferences will assist in guiding the work allocation and RFQ distribution.**

PROVINCE	Current Operational Presence (Yes/No)
Eastern Cape	
Free State	
Gauteng	
Kwa Zulu Natal	
Limpopo	
Mpumalanga	
Northern Cape	
North West	
Western Cape	

## **2 LEGAL FRAMEWORK**

This tender is issued in accordance with:

- Section 217 of the Constitution of the Republic of South Africa, 1996
- Public Finance Management Act, 1 of 1999
- Preferential Procurement Policy Framework Act, 5 of 2000
- Preferential Procurement Regulations, 2022
- Broad-Based Black Economic Empowerment Act, 53 of 2003
- National Treasury Regulations and SCM Instructions
- Promotion of Administrative Justice Act, 3 of 2000
- Protection of Personal Information Act, 4 of 2013

## **3 SUBMISSION OF BIDS AND CLOSING OF BIDS**

3.1 This Bid closes on the date and time stipulated on the Notice and Invitation to Bid (SBD1). Bids can be submitted electronically via the eTender Portal and/or by hand to the tender box at Sentech Offices, Octave Road, Radiokop Ext 3, Honeydew, Johannesburg.

3.2 Bidders that opt to deposit their bid documents in the tender box must do so on or before the closing date and time, during working hours only (08:30-15:30). No late submissions will be accepted.

3.3 Bidders who opt to submit via the Sentech eTender Portal ("the eTender Portal") are advised that the eTender Portal has a files size limit of 30MB. Bidders must upload their tender documents timeously. The eTender Portal is available 24hrs a day. No late submissions will be accepted.<sup>3</sup>

3.4 It is incumbent on the bidder to ensure that their bids are submitted timeously via the selected method before the closing date and time. Sentech will not take any responsibility of any incomplete submissions or late tenders, for any reason whatsoever.

3.5 Telegraphic, telephonic, telex, facsimile, e-mail and late Bids will not be accepted.

3.6 This is a two-envelope system for Bid Evaluation. Bidders must submit their proposal and all supporting documentation in a sealed envelope, clearly marked as follows:

- a) For manual submissions, Envelope One must consist of "Original Technical Proposal together with a soft copy in PDF format of an electronic medium e.g. USB etc. The soft copy will consist of a single PDF document containing the complete response. The envelope must contain all information and documents relating to the Bid. (Refer to list of returnable documents).
- b) No Financial Information must be included in Envelope One.
- c) Envelope Two "Original Financial Proposal" (Contract Date and Pricing schedule/schedule of rates as applicable) together with 1 copy of "Financial Proposal" together with a soft copy in PDF format of an electronic medium e.g. Compact Disk (CD), USB etc. The soft copy will consist of a single PDF document containing the complete Financial Proposal.
- d) Bidders are required to place the sealed Envelope One together with the sealed Envelope Two into one sealed envelope or container. The sealed envelope or container must be marked with the following information:

**For Attention:**

- **HEAD OF SUPPLY CHAIN MANAGEMENT**
  - **BID REFERENCE NO:   ##**
  - **TECHNICAL AND FINANCIAL PROPOSALS**
  - **INSERT CLOSING DATE AND TIME**
  - **BIDDER'S NAME AND ADDRESS**
- e) Bidders that combine their Technical Proposal with the Financial Proposal (or any financial information) will be automatically disqualified and not be evaluated further.
  - f) The financial proposal will only be opened and evaluated should the technical proposal be found to be responsive, being that the technical proposal has met the minimum technical evaluation criteria that are set out in the Bid Documents.
  - g) The Bidders shall insert a table of contents and bind (ring bind or similar method) the proposal documents and verify the page numbers, as Sentech will not accept any liability with regard to any disputes arising from pages that are missing or duplicated in the aforementioned documents.
  - h) Bidders are required to complete and sign all the returnable documentation (refer to list of returnable documents) and initial all pages, drawings and brochures which are included in the reply as Sentech will not accept any liability with regard to any disputes arising from pages that are missing or duplicated in the aforementioned documents.
  - i) Late submissions will not be considered.

- j) For online submissions via the e-Tender portal, submission requirements are directed by the system. Bidders must follow instructions in the Bidder's manual.

**4. SIGN AND INITIAL**

Bidders are required to complete and sign the Bid Forms where required and initial the bottom of all pages, drawings and brochures which are included in the submission as Sentech will not accept any liability with regard to any disputes arising from pages that are missing or duplicated in the aforementioned documents.

Both original signatures and electronic signatures will be accepted.

**5. COMPLETION OF BID DOCUMENTS**

Bidders must ensure that they complete all sections of the Bid Documents as per the requirements in the Bid.

Bidders must use only the Bid documents provided by Sentech. Photocopying of the Bid document is permitted however Bidders must not retype or redraft the Bid documents.

**6. BID VALIDITY**

This Bid shall remain valid for a period of 90 days only. An extension of the Bid validity, if justified in exceptional circumstances, shall be requested in writing from all Bidders before the expiration of the 90-day period.

**7. COSTS OF PREPARING THE BID SUBMISSION**

Bidders shall bear all costs associated with the preparation and submission of the proposals. Sentech shall under no circumstances be held responsible or liable for any costs incurred during the bidding process.

**8. ADMINISTRATIVE RESPONSIVENESS CRITERIA**

Bidders are required to ensure that they meet all the Administrative Responsiveness Criteria.

**9. BBBEE CODES AT SENTECH**

Sentech complies with the codes of good practice as prescribed by the DTI, to advance Broad Based Black Economic Empowerment.

**10. SUBCONTRACTING AS A CONDITION OF BID**

The successful Bidder must subcontract a minimum of \_\_\_\_\_% of the value of the contract to \_\_\_\_\_ (specify the designated group targeted).

**11. TRANSFORMATION PLAN**

A transformation plan is a record of activities an entity intends to undertake to improve its BBBEE Level through Ownership, Management and Control; Skills Development; Enterprise and Supplier Development and Socio-Economic Development.

Sentech reserves the right to request a BBBEE transformation plan with clearly defined timelines and milestones if the recommended Bidder does not meet Sentech's transformation goals. These milestones must be achieved over the term of the contract. This transformation plan must be submitted within 10 working days from the written request, failing which Sentech reserves the right to withdraw its appointment of the preferred recommended Bidder.

## **12. LOCAL PRODUCTION AND CONTENT**

In the case of designated sectors, where in the award of Bids, local production and content is of critical importance, such Bids will contain a specific bidding condition that only locally produced goods, services or works or locally manufactured goods, with a stipulated minimum threshold for local production and content will be considered.

Does this requirement fall under any designated sector as prescribed by the DTI?	Yes	No
If yes, specify the sector		
Specify minimum threshold applicable		

\*Bidders must fill in the SBD6.2 for Local Content and Production

## **13. EVALUATION CRITERIA**

The evaluation criteria are stipulated in 18 below. It is the Bidder's responsibility to ensure that it has responded to the evaluation criteria. Failure to meet the evaluation criteria will result in the Bidder not being evaluated further. Bidders must ensure that they have included all supporting documentation required to support their response to the Bid.

## **14. OBJECTIVE CRITERIA**

- 14.1 Sentech reserves the right not to award this tender to any Bidder or any of its directors or subcontractors who during the preceding five (5) years –
  - 14.1.1 failed to perform satisfactorily on a previous project with Sentech or any other organ of state; or
  - 14.1.2 wilfully neglected, reneged on or failed to comply with any government, municipal or other public sector contract.
- 14.2. Sentech further reserves the right not to award this Tender to any Bidder or any of its directors or subcontractors who have been blacklisted by any organ of state or committed and/or charged in any court of law or similar tribunal or forum with any act of tax non-compliance, fraud, corruption and/or dishonesty of whatsoever nature.

## **15. AWARD OF BID/S**

Sentech may appoint one or more suppliers, in whole or in part, or not appoint any supplier/s at all, and/or cancel the Bid in its entirety, at Sentech's sole and exclusive discretion, in order to satisfy various needs which may be identified, and to manage certain risks associated with the supply of goods or services specified in respect of the Bid.

**16. ALTERNATIVE/SUBSTITUTE PRODUCTS**

In the case of contracts and/or panels, Sentech shall be entitled to consider and accommodate product upgrades during the tenure of the contract and/or panel. Bidders are required to bring all such developments to the attention of Sentech for approval.

**17. BRIEFING SESSION**

Should there be a compulsory briefing session for this Bid, Bidders must ensure that they attend the briefing session and sign the attendance register, as non-attendance or failure to sign the attendance register will automatically disqualify a Bidder from submitting a proposal for this Bid.

All questions raised by Bidders post the briefing session will be consolidated and shared with all Bidders at least seven (7) calendar days prior to closing.

**18. CLARIFICATION**

Enquiries related to Bid documents may be addressed to the Bid Administrator and Supply Chain Official as stated in SBD 1 Notice and Invitation to Bid.

**19. BID EVALUATION METHOD**

This Bid will be evaluated as described in the table below.

<p><b>An 80/20 system will be followed for Technical and Price offer</b></p>	<p><b>1. Stage 1 – Administrative Responsiveness Evaluation</b></p> <p>All technical proposals will be evaluated against the <b>administrative responsiveness requirements</b> as set out in the list of returnable documents. Sentech reserves the right to request clarification on any aspect of the tender in line with its policies.</p> <p><b>2. Stage 2 –Technical Evaluation</b></p> <p><b><u>Mandatory Evaluation Criteria</u></b></p> <p>All Proposals that qualify based on the administrative responsiveness requirements will be evaluated against the Mandatory Evaluation Criteria. Bidders must COMPLY WITH ALL the Mandatory Evaluation Criteria to be eligible for further evaluation.</p> <p>Sentech reserves the right to request clarification on any aspect of the tender in line with its policies.</p> <p><b><u>Functional Evaluation Criteria</u></b></p> <p>Bidders qualifying in the Mandatory criteria will be evaluated against the Functional Criteria. Bidders must score 60 points or more out of a total of 85 points allocated. Bidders who score less than 60 points will not be evaluated further. Bidders who obtain 60 points or more will qualify for further evaluation.</p> <p><b>3. Stage 3 – Risk Assessment</b></p> <p>Bidders who have qualified based on achieving the required evaluation score may undergo a further risk assessment and may be disqualified from further evaluation should the risk assessment warrant it or if there are compelling and justifiable reasons to disqualify a bidder. The risk assessment will be based on any identified risks arising from the bidder's responses and any other dangers that Sentech may identify.</p> <p>During the risk assessment stage, Sentech may request a site visit to verify site presence as part of the verification process.</p>
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## **20. ADMINISTRATIVE RESPONSIVENESS REQUIREMENTS**

To be administratively responsive, Bidders must ensure that they meet all the below mentioned criteria. Bidders that do not meet all the below mentioned criteria may not qualify to be awarded the Bid. Sentech reserves its rights in respect of the below criteria.

- Complete and return all documentation stipulated in the LIST OF RETURNABLE DOCUMENTS.
- All correspondence must be in English.
- Bidders must fill in all sections of this document (where applicable).
- **BLACK INK** must be used when completing the Bid documents.
- Bidders must use only the Bid documents provided by Sentech. Photocopying of the Bid document is permitted however Bidders must not retype or redraft the Bid documents.
- All corrections must be initialled. The use of corrective fluid is strictly prohibited.

- Bidders are required to fill in and sign the Bid Forms and initial all pages, drawings and brochures which are included in the reply as Sentech will not accept any liability with regard to any disputes arising from pages that are missing or duplicated in the aforementioned documents.
- Bidders must complete an attendance register at each compulsory site meeting attended.
- Appointment of a Bidder will be subject to signing, declaration and submission of SBD 1, 3.1, 3.2, 3.3, 4, 5, 6. 1, and 6.2 depending on applicability.
- Complete and sign the Contract Data.
- Should this be a 2 envelope or 2 stage system, Bidders MUST separate the technical proposal from their financial proposal. The technical and financial proposals must be placed in two separate sealed envelopes.

## **21. AUTOMATIC DISQUALIFICATION**

Sentech reserves the right to automatically disqualify Bidders from being awarded this Bid. The following will lead to automatic disqualification:

- Failure to submit a financial proposal, if required.
- The Bidder is or has been involved in any act of corruption or fraud or bribery or collusion or attempt to influence any employee of Sentech to award this Bid or any other Bid to it.

## **22. TECHNICAL RESPONSIVENESS COMPLIANCE**

The Technical Evaluation will encompass evaluation of:

- Mandatory Criteria
- Functional / Technical Criteria

## **23. TECHNICAL EVALUATION CRITERIA**

### **23.1 Mandatory Eligibility Criteria**

The following criteria are mandatory to ALL BIDDERS:

Table 1: Mandatory Criteria

Mandatory Eligibility Criteria	Attach evidence	Provide reference page number in your proposal
<p>1. The service provider should provide proof of office or Site coverage/presence in the chosen area.</p> <p><i>Note 1: The bidder's office or site must be located within the selected province. The bidder shall have an operational office or workshop, which Sentech reserves the right to audit for verification.</i></p> <p><i>Note 2: If any portion of the work is outsourced, the bidder must provide a back-to-back agreement clearly indicating the applicable area of service. Where an independent contractor or sole proprietor is engaged, proof of address and a formal contractual arrangement for that contractor must be submitted.</i></p>	<p>Proof of residence, such as a municipal utility bill, a letter from the ward councillor, or a letter on a company letterhead confirming the bidder's operations in the selected area, or any other verifiable proof..</p>	
<p>2. Valid Letter of Good Standing with the Department of employment &amp; labour's Compensation Commissioner - Compensation for Occupational Injuries and Diseases Act 130 of 1993 (COIDA) or Federated Employers Mutual (FEM) or Rand Mutual Assurance (RMA)</p>	<p><b>Valid letter of Good Standing from DOEL's CF, FEM, or RMA (the nature of the Business should be in alignment with the SOW)</b></p>	
<p>3. Staff qualified and competent in the application of their skills that relate to the scope of the project <b>(Installation Electrician)</b></p>	<ul style="list-style-type: none"> <li>Detailed CV of the installation electrician</li> <li>Clear copy of a valid installation or master electrician registered with Department of Employment and Labour with valid Wireman's Licence.</li> </ul>	

Mandatory Eligibility Criteria	Attach evidence	Provide reference page number in your proposal
4. Staff qualified and competent in the application of their skills that relate to the scope of the project <b>(Diesel mechanic)</b>	<ul style="list-style-type: none"> <li>• Detailed CV of a diesel mechanic.</li> <li>• Clear copy of a valid trade certificate from QCTO (Quality Council for Trades and Occupations) or equivalent.</li> </ul>	
5. Staff qualified and competent in the application of their skills that relate to the scope of the project <b>(Software programmer)</b>	<ul style="list-style-type: none"> <li>• Detailed relevant CVs.</li> <li>• Clear copy of a certificate related to Dedicated Generator controller programming</li> <li>• If programming expertise is outsourced, please ensure that your identified partner provides the CVs of their staff and proof of partnership.</li> </ul>	

**NOTE: Bidders that do not comply with all the above criteria will not be evaluated further.**

## 23.2 Functional Criteria

Table 2: Functional Criteria

Functionality criteria	Proof Required	Points
<p>1. Overall experience: number of years in the repairs, support, and maintenance of Open sets, Containerized and Canopy Standby Generators, and standby generator control panels. (Company)</p> <p>Number of years of experience</p> <ul style="list-style-type: none"> <li>• Less than 1 year.....0</li> <li>• 1 - 3 years.....10</li> <li>• 4 - 9 years.....15</li> <li>• More than 9 years.....20</li> </ul>	<ul style="list-style-type: none"> <li>• Complete the reference table (Table A: Reference). The earliest project listed will be used to determine the total years of experience.</li> <li>• Include a company profile demonstrating experience relevant to the scope outlined in this document</li> </ul> <p><i>Note: The bidder may submit an additional document to clarify the scope of projects they have participated in, demonstrating alignment with the scope of this tender, where necessary.</i></p>	20
<p>2. Overall, the company undertakes projects for repairs, support, and maintenance of Open sets, Containerized and Canopy Standby Generators, and standby generator control panels. (Company)</p> <p>Number of projects</p> <ul style="list-style-type: none"> <li>• No project.....0</li> <li>• 1-4 projects.....10</li> <li>• 5-10 projects.....15</li> <li>• 11 projects and more...20</li> </ul>	<p>Provide evidence of previous company experience in similar work, specifically SLA-based maintenance agreements for open-set, containerised, and canopy standby generators.</p> <p>All bidders are required to complete <b>Table A: Reference</b> below and submit verifiable supporting documentation (e.g., reference letters or payment certificates with supporting scope).</p> <p><i>Note: If the service provider has executed multiple projects or work orders under a single contract, separate reference letters must be submitted for each project or work order.</i></p>	20
<p>3. Overall experience of a suitably <b>qualified diesel mechanic</b> with proven competence in the maintenance, servicing, troubleshooting, and repair of diesel generator systems.</p> <p><i>Number of years of experience as <b>qualified diesel mechanic</b> (post trade test)</i></p> <ul style="list-style-type: none"> <li>• Less than 1 year or no experience.....0</li> <li>• 1-3 years.....5</li> <li>• 4 - 9 years.....10</li> <li>• More than 9 years.....15</li> </ul>	<p>Detailed relevant CVs showing experience in the scope relevant to the scope of this tender. (i.e., diesel generator maintenance and repairs, etc).</p>	15

Functionality criteria	Proof Required	Points
<p>4. Overall experience of <b>the programmer</b> in the programming and installation of dedicated generator controllers.</p> <p><i>Number of years of experience in programming generator controllers</i></p> <ul style="list-style-type: none"> <li>• Less than 1 year.....0</li> <li>• 1-3 years.....5</li> <li>• 4 - 9 years.....10</li> <li>• More than 9 years.....15</li> </ul>	<p>Detailed relevant CVs of a programmer showing experience in the scope relevant to the scope of this tender. (i.e., installing and programming of the dedicated generator controller)</p> <p><i>Note: If programming expertise is outsourced, please ensure that your identified partner provides the CVs of their staff and proof of partnership.</i></p>	<b>15</b>
<p>5. Overall experience of an <b>electrician</b> with proven competence in the maintenance, servicing, troubleshooting, and repair of diesel generator systems and associated control panels.</p> <p><i>Number of years of experience as qualified electrician (post trade test)</i></p> <ul style="list-style-type: none"> <li>• Less than 1 year.....0</li> <li>• 1-3 years.....5</li> <li>• 4 - 9 years.....10</li> <li>• More than 9 years.....15</li> </ul>	<p>Detailed relevant CVs showing experience in the scope relevant to the scope of this tender. (i.e., diesel generator maintenance and repairs, control panel troubleshooting, etc).</p>	<b>15</b>
<b>Total Points:</b>		<b>85</b>

**Table 1: Functional Criteria**

Total minimum qualifying functional score is **60** points.

**Technical Criteria May Include:**

- Company experience (website development for large entities)
- Track record with organs of state (if applicable)
- Project methodology
- Team qualifications
- CMS platform capability
- Cybersecurity compliance
- Hosting architecture
- Maintenance support model

## 24. Risk assessment

All bids that pass the technical evaluation in 23 will undergo a risk assessment based on the following framework:

Criteria	Comments
e.g. Dishonesty in information presented	
Any additional information received from past references	
Any other information that Sentech may deem important	
Background Checks i.e.: (PEP and adverse media screenings)	
Restriction of suppliers or directors by National Treasury	

NB: Sentech may disqualify Bidders based on the outcome of the risk assessment.

## 25. Evaluation of Price and Preference

This Bid will be evaluated on a points system based on weighted average score for Price and Preference as per Preferential Procurement Framework Act of 2000 (Act 5 of 2000). Accordingly, either the 80/20 or 90/10 preference point system will apply and the highest acceptable Bid will be used to determine the applicable preference point system.

## 26. Preference Point allocation – 80/20 or 90/10

Price / Preference	Weighting (80/20)	Weighting (90/10)
<b>Preference:</b>	<b>20</b>	<b>10</b>
<b>Price:</b>	<b>80</b>	<b>90</b>
<b>Total must equal:</b>	<b>100</b>	<b>100</b>

Sentech will award preference points according to the following table:

Goal	Points (80/20)	Points (90/10)	Evidence required
Historically disadvantaged by unfair discrimination on the basis of Race	10	5	A valid BBBEE Certificate showing at least 51% black ownership
	5	3	A valid BBBEE Certificate showing at least 25.1 – 50% black ownership
	3	2	Black owned company showing at least 5 – 25% black ownership
	0	0	Below 5%
Historically disadvantaged by unfair discrimination on the basis of Gender (women)	8	4	A valid BBBEE Certificate showing at least 51% women ownership
	4	2	A valid BBBEE Certificate showing at least 25.1 – 50% women ownership
	2	1	A valid BBBEE Certificate showing at least 5-25% women ownership
	0	0	A valid BBBEE Certificate showing at less than 5% women ownership
Historically disadvantaged by unfair discrimination on the basis of disability	2	1	A doctor's note confirming disability or confirmation of disability from the Department of labour (EEA1 form) or equivalent
<b>Total Points</b>	<b>20</b>	<b>10</b>	

## 27. Price Calculation 80/20

The following formula will be used to calculate the points for price.

$$P_s = 80 \left[ \frac{1 - (P_t - P_{min})}{P_{min}} \right]$$

Where:

$P_s$	=	Points scored for price of bid under consideration
$P_t$	=	Rand value of bid under consideration
$P_{min}$	=	Rand value of lowest acceptable bid

## 28. Price Calculation 90/10

The following formula will be used to calculate the points for price.

$$P_s = 90 \left[ \frac{1 - (P_t - P_{min})}{P_{min}} \right]$$

Where:

$P_s$	=	Points scored for price of bid under consideration
$P_t$	=	Rand value of bid under consideration
$P_{min}$	=	Rand value of lowest acceptable bid

**29. Declaration of Authority**

The undersigned, who warrants that he / she is duly authorised to do so on behalf of the enterprise, confirms that the contents of this Bid Data is understood and all requirements will be adhered to.

Name of Bidder	Signature	Date	Designation

**TABLE A: REFERENCES**

**Please complete the customer reference table and relevant Contact telephone number and attach reference letters.**

Customer		Service Provided	Contact Person	Contact no. tel.	Contractual commencement date	Contractual completion date
1						
2						
3						
4						

Customer		Service Provided	Contact Person	Contact no. tel.	Contractual commencement date	Contractual completion date
5						
6						
7						
8						

Customer		Service Provided	Contact Person	Contact no. tel.	Contractual commencement date	Contractual completion date
9						
10						
11						
12						

Customer		Service Provided	Contact Person	Contact no. tel.	Contractual commencement date	Contractual completion date
13						
14						
15						

<b>Name of Tenderer</b>	<b>Signature</b>	<b>Date</b>